

# Hosting Solved

## Premium Web Hosting Made Affordable by MSM

We always recommend that customers do not operate their own web hosting.

Outsourcing to specialists provides high availability, high reliability infrastructure – of course this comes at a cost. MSM solves this problem by providing access to our reliable infrastructure on a shared basis to our clients.

This means our clients get the benefit of outsourced hosting with a substantial reduction in cost. There is no compromise on performance or security. If you choose to host with us, there will be no need for additional software licenses, hardware or an in house team, another significant saving.

## Our Hosting Infrastructure

Our hosting infrastructure is provided by Rackspace Managed Hosting – winners of Microsoft's "Worldwide Hosting Service Provider of the Year" for three of the last six years. They are a world leading provider, hosting the web sites for blue chip names such as Motorola and Renault.

We chose Rackspace Managed Hosting because it offers a highly resilient, reliable, high performance architecture that satisfies all of our rigorous requirements for hosting, so we know it can satisfy your needs too.

Because we use Rackspace our hosting service includes:

- Nightly Backups of web server infrastructure, stored in a separate location.
- Instant response to emergencies and a one hour guaranteed fix time on any hardware fault and starting to restore backups.

- Refunds in the event that we fail to meet the SLA in any calendar month.
- No setup costs for the infrastructure or for migrating from your existing ISP.

We migrate existing sites on a regular basis for various clients and can help you make the transition as smooth as possible. It is usually possible to avoid downtime though if we are migrating databases some downtime will be unavoidable.

We do not provide DNS services because separating them from hosting improves resilience further. We can recommend a third party if required.

## Benefits of Hosting with MSM

The benefits of hosting your .NET or SQL Server application with us, apart from saving money, include:

- A single point of contact for all issues, reducing supplier management headaches.
- Servers managed by the specialist authors of the software, reducing risk.
- Host your site on a truly resilient infrastructure with multiple public web servers and multiple database servers rather than a single server.
- Less than the cost of a lower spec, less resilient single server.
- A significantly reduced risk of downtime.

Management Systems Modelling Ltd. [www.msmsoftware.com](http://www.msmsoftware.com)

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